



राष्ट्रीय अनुसूचित जनजाति आयोग National Commission for Scheduled Tribes

(भारत के संविधान के अनुच्छेद 338क के अंतर्गत एक संवैधानिक निकाय)
(A constitutional body under Article 338A of the Constitution of India)

F.No . NCST/SER-1805/TS/4/2024-SSW/RU-III

07.01.2025

The Chief Postmaster General,
Telangana Circle, 5-4-4, Jn Road,
Old Kattal Mandi, Abids,
Hyderabad, Telangana 500001
Email: cpmg_tig@indiapost.gov.in
Tel: 040-24747282

Sub: Delay in delivery of job letter by postman - petition dated 9.9.2024 by Jatoth Santhosh, Mahabubabad, Telangana.

Mam/Sir,

I am directed to enclose herewith a copy of the minutes of the sitting held under the Chairmanship of Shri Jathothu Hussain, Hon'ble Member, National Commission for Scheduled Tribes (NCST) on 18.12.2025 at NCST, New Delhi on the above mentioned subject.

It is requested that the action taken/ to be taken in the matter may be submitted to NCST within stipulated time from receipt of the letter, for placing it before Hon'ble Commission.

Yours faithfully,


(Dr. P. Kalyan Reddy)
Director
E-mail:- chanana.garima@gov.in Ph No. 011-24641640

Copy to:-

1. Jatoth Santhosh,
S/o Suresh R/O Sapovat Thanda, Kesamudram Mahbubabad,
Mahabubabad, Telangana
Mobile No:9502533596
2. PS to Hon'ble Member (Shri Jathothu Hussain), NCST.
3. NIC, NCST for uploading on the website of the Commission.

NATIONAL COMMISSION FOR SCHEDULED TRIBES

Minutes of the Sitting held under the Chairmanship of Shri Jatotu Hussain, Hon'ble Member, National Commission for Scheduled Tribes at Lok Nayak Bhawan, New Delhi in the case of Shri Jatotu Santhosh, Mahabubabad, Telangana regarding delay in delivery of job letter by postman.

NCST/SER-1805/TS/4/2024-SSW

Date of the Sitting: 18/12/2025, 4:50 PM

Participants in the Sitting: As per Annexure

Shri Jatotu Santhosh, son of Suresh, a resident of Sapavat Thanda, Kesamudram, Mahabubabad, Telangana, in his representation dated 09.09.2024, stated that his job letter, received through the post office on 14.05.2024, was delivered to him on 21.05.2024, whereas the job interview was scheduled for 16.05.2024.

2. In this matter, a sitting was held on 27.01.2025. In the sitting, the following recommendations were made and minutes were circulated on 13.2.2025 with request to submit the ATR within 30 days from receipt of the Minutes.

- The time of delivery of the parcel within the state and outside the state and the penalty imposed if the time exceeds the stipulated time may be submitted to the NCST. The norms of delivery and the action taken for violation of norms may be submitted to NCST. It may also be explained as to how the postal department compensate the loss of his potential job and career.
- The Chief Post Master General may attend the next scheduled date of hearing.

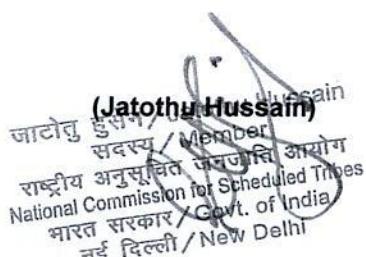
3. The O/o the Chief Postmaster General, Telangana Circle, Hyderabad, vide letter no. CO/CS/Public/Ros/KW/2024-2025 dated 13.03.2025, has informed that the delivery norms for registered letters within the same state range between 2-6 days, and while compensation is payable for loss or damage, no compensation is admissible for delay in delivery. In the present case, disciplinary action was taken against the responsible GDS BPM and the Superintendent of Post Offices, Warangal Division, imposed the penalty of withholding one annual increase of TRCA for three years without cumulative effect, as finalized on 07.02.2025. It has also been clarified that as per Clause 84 of the Post Office Guide and Section 10 of the Indian Post Office Act, 2023, the Post Office is exempted from liability for delay or loss and hence, there is no legal provision for compensating the loss of a potential job or career opportunity.

4. In view of the recommendations of the sitting held on 27.1.2025 and as the reply was not satisfactory, the NCST decided to discuss the issue with the authority and the petitioner on 18.12.2025. Accordingly, a Sitting Notice was sent on 09.12.2025.

5. In the sitting, the Chief Postmaster General, Telangana Circle, Hyderabad alongwith other Sr. Officer of Postal department and petitioner were present. The petitioner has reiterated his earlier submission and alleged that due to non performance of duty by person of Postal Department, he has lost the job. Hence, the job may be provided. The officer of Postal Department has reiterated their facts and comments submitted vide letter dated 13.3.2025 and stated that the guilty employees have been punished by the Department. As per rules, there is no provision for providing job to affected person.

6. After discussion with the above officers of Chief Postmaster General, Telangana Circle and petitioner, the following recommendations were made.

- The CPMG, Telangana Circle is advised that the petitioner may be provided an opportunity of appointment on outsource basis in the Department of Posts, as and when the vacancy arises.
- The petitioner is advised to submit an application to the Department for suitable job on outsourcing basis.


जाटोतु हुसैन (Jatotu Hussain)
सदस्य / Member
राष्ट्रीय अनुसूचित जनजाति आयोग
National Commission for Scheduled Tribes
भारत सरकार / Govt. of India
नई दिल्ली / New Delhi

List of participants of the sitting held on 18.12.2025 at ... under the chairmanship of Shri Jatotu Hussain, Hon'ble Member, NCST at New Delhi.

Sr. No.	Name and Designation	Address & Phone No.	Signature
I	<u>National Commission for Scheduled Tribes</u>		
1.	Dr. P.Kalyan Reddy Director		
2.	NCST Officials		
II	<u>Chief Postmaster General, Telangana Circle</u>		
Sr. No.	Name and Designation	Phone No.	Signature
1.	Veena Kumari Deval CPMG, Telangana Circle.	9483523737	<u>Geo</u>
2	Banotu. Ravi KCMG, DH WGL	9949885719	<u>DR</u>
3.	K. SreeKanth. Asst. Director	9440820500	<u>SK</u> 18/12/2025
III	<u>Petitioner</u>		
	J. Santhosh Student	9502533596	J. Santhosh