

Agenda Item IV Status of implementation of Annual Action Plan

Annual Action Plan for 2008-09

<p>Schedule for review meetings with the State Govts.</p>	<table border="0"> <tr> <td>Himachal Pradesh</td> <td>May, 08</td> </tr> <tr> <td>Madhya Pradesh</td> <td>June, 08</td> </tr> <tr> <td>Sikkim</td> <td>June 08</td> </tr> <tr> <td>Maharashtra</td> <td>July, 08</td> </tr> <tr> <td>Chattisgarh</td> <td>Aug. 08</td> </tr> <tr> <td>Andman & Nicobar</td> <td>Sept.08</td> </tr> <tr> <td>Jharkhand</td> <td>Sept.08</td> </tr> <tr> <td>(Arunachal Pradesh</td> <td>Oct. 08</td> </tr> <tr> <td>Lakshdweep</td> <td>Nov.08</td> </tr> <tr> <td>Assam</td> <td>Nov 08</td> </tr> <tr> <td>Orissa</td> <td>Dec. 08</td> </tr> <tr> <td>Rajasthan</td> <td>Dec. 08</td> </tr> <tr> <td>Andhra Pradesh</td> <td>Jan. 09</td> </tr> </table> <p>Note: Reviews subject to receipt of inf. From the State Govt. for monitoring</p>	Himachal Pradesh	May, 08	Madhya Pradesh	June, 08	Sikkim	June 08	Maharashtra	July, 08	Chattisgarh	Aug. 08	Andman & Nicobar	Sept.08	Jharkhand	Sept.08	(Arunachal Pradesh	Oct. 08	Lakshdweep	Nov.08	Assam	Nov 08	Orissa	Dec. 08	Rajasthan	Dec. 08	Andhra Pradesh	Jan. 09	<p>Review meeting for the Leh District held on 06.06.2008.</p> <p>The scheduled meeting for the Sikkim could not be held due to the agitation/disturbances in the State, as reported by the Sikkim Govt.</p> <p>The visit to Orissa is fixed from 12.07.2008 to 16.07.2008.</p> <p>Tentative programme: HP: 2nd/3rd week of Aug. MP and Chattisgarh: Last week of July/ 1st week of August</p>
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<p>Schedule for review by Commission's Hqrs. Officers</p>	<table border="0"> <thead> <tr> <th><u>Ministry/Govt. Deptt.</u></th> <th><u>PSUs</u></th> <th><u>Service Institution</u></th> </tr> </thead> <tbody> <tr> <td>Railways</td> <td>BHEL</td> <td>AIIMS</td> </tr> <tr> <td>Defence</td> <td>SAIL</td> <td>RML</td> </tr> <tr> <td></td> <td>CIL</td> <td>Delhi Police</td> </tr> <tr> <td></td> <td>HPCL</td> <td></td> </tr> </tbody> </table>	<u>Ministry/Govt. Deptt.</u>	<u>PSUs</u>	<u>Service Institution</u>	Railways	BHEL	AIIMS	Defence	SAIL	RML		CIL	Delhi Police		HPCL		<p>The concerned Ministries and PSUs have been requested to furnish requisite information for undertaking monitoring by the end of June and July 2008 respectively. The schedule of review will be finalized after receipt of the requisite details</p>											
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<p>Introduction of computerised Public Grievance Redressal and Monitoring System</p>	<p><u>The System includes following :</u></p> <ul style="list-style-type: none"> - Forwarding of the Grievance to the Concerned department. - Issue of reminders. - Receipt of reply from the department. 	<p>Grievance are being forwarded to the concerned departments.</p>																										
<p>File tracking System</p>	<p>This system includes :</p> <ul style="list-style-type: none"> - Diarising of receipts - Tracking of files. - Status of files. - Despatch of letters. 	<p>Maintenance of status of files has commenced. All active files of grievances (about 2800) put on the system.</p>																										